

As we take the final step towards debuting our newly renovated, state-of-the-art laboratory at Boston IVF, we would like to take a brief moment to relay important information regarding your care.

- ✓ Beginning on April 13, 2017 – all egg retrievals, embryo transfers, and semen analysis testing will be performed at Boston IVF in Waltham.

**Boston IVF**  
130 Second Avenue  
Waltham, MA 02451

- ✓ **PLEASE NOTE:** if you are currently in the middle of an IVF cycle and your retrieval was performed at IVF New England in Lexington, your embryo transfer will also be performed in Lexington (One Forbes Road).

Our revamped IVF laboratory, the most significant facet of the clinical partnership we share with Boston IVF, promises to deliver the highest level of fertility care to each of our patients. As one of the most scientifically advanced IVF labs in the world, it will offer innovative technologies, enhanced embryo development, and better success rates.

Throughout this exciting transition, your physician and clinical team will be by your side every step of the way. Don't hesitate to reach out to them, as they are happy to answer any questions you may have!

# PATIENT FAQ

➤ **Will I be required to travel to Waltham for additional testing/office visits?**

All initial consultations, follow-up visits, and treatment monitoring will be performed at our new Lexington location on Bedford Street. All egg retrievals, embryo transfers, and semen analysis testing will be performed at our new IVF lab at Boston IVF in Waltham.

However, if you are currently in the middle of an IVF cycle and your retrieval was performed in Lexington, your embryo transfer will *also* be performed in Lexington at One Forbes Road.

➤ **Will my medical records move to the new Lexington Center?**

Your medical records will follow you to our new location on Bedford Street in Lexington.

➤ **Will my insurance company continue to cover me at the new center?**

Absolutely. All insurance claims will be updated to reflect our new location.

➤ **How will my embryos be shipped to the new laboratory? How do you guarantee their safety during transport?**

All frozen embryos will be transported to our new IVF laboratory at Boston IVF in Waltham. Since 2014, IVF New England and Boston IVF have utilized the exact same IVF laboratory protocols regarding shipping and storage. Our lab team transports embryos regularly in our daily operations and will ensure safe shipping in this specific instance as well.

➤ **Will the phone/fax numbers change when we move to our new office?**

The phone/fax numbers for our front desk, clinical, financial and medical records teams will stay the same.

➤ **Who can I speak with if I have a question regarding my care?**

Don't hesitate to contact your IVF New England physician and clinical team if you have any questions!