



SUPPORT. INNOVATION. RESULTS.

Three simple words that perfectly represent IVF New England's mission and what we promise to you. Together they embody our pledge to stand with you. Guide you. Encourage you. To fight for your dreams. They personify our thousands of success stories, continued innovation, and drive to help you achieve a healthy pregnancy. They wholly represent our family - helping you to build yours.

As you may know, IVF New England and Boston IVF – two of the country's most experienced fertility centers – began a close clinical partnership in 2014. This exciting collaboration has since led to improved laboratory protocols, innovative treatments, unique programs for specific conditions, and increased access to an expanded network of fertility experts who together improve outcomes for difficult cases. It's all part of our dedication to continually enhance our science and the quality of your care.

In the coming months, IVF New England and Boston IVF will also begin the first strides towards bringing together our IVF laboratories as one entity at Boston IVF's Waltham Center. This unification of IVF laboratories will create one of the largest and most cutting-edge labs in the world. Not only will this integration lead to improved scientific protocols and better success rates, but it will also increase access to shared technologies and clinical trials, which often offer significant discounts on treatments and medications.

As we begin this exciting process, your IVF New England physician and clinical team will be a central hub for relaying important information regarding our laboratory transition.

Our goal is to ensure you are comfortable and confident in your journey to parenthood.

PATIENT FAQ

What does this mean for my care?

The relationships you have formed with your physician will not be affected. Your care will continue to be managed and coordinated by your IVF New England physician of record and nursing team.

Will there be any interruption of services?

Patients will not experience any interruption of care, however there are several logistical items to be aware of:

- ✓ Beginning in early December, all frozen-thaw embryo transfers and semen analysis testing will be performed just four miles down the road (route 95/128) at Boston IVF's Waltham fertility center. Your physician and clinical team will provide you with detailed information well in advance of your procedures.
- ✓ All other procedures, including egg retrievals and IUI will continue to be performed at IVF New England in Lexington.



Will my embryos be shipped before my procedures? If so, how will you guarantee their safety during transport and while they are stored?

All frozen embryos will be transported to Boston IVF's IVF laboratory in Waltham prior to your frozen-thaw embryo transfer procedure. There will be no interruption in cycle timing. Since 2014, IVF New England and Boston IVF have utilized the exact same IVF laboratory protocols regarding shipping and storage. Our lab team transports embryos regularly in our daily operations and will ensure safe shipping in this specific instance as well.



Who can I contact if I have additional questions regarding my care during this time?

Your IVF New England physician and clinical team are always available to answer any questions you may have regarding your care.

